

# Elite Aluminium Systems Ltd

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## 3. QUALITY POLICY STATEMENT

***Management and staff at Elite Aluminium Systems Ltd are dedicated to the principle of never ending improvements in product quality, reliability and customer service.***

Our principal aim is always to supply to our customers, high quality architectural glazing systems that precisely meets the customer requirements with unrivalled levels of customer service.

The establishment of a QMS is therefore the foundation to establish a company culture centred upon continuous quality improvement.

The QMS is based on the requirements of BS EN ISO 9001:2008 and the company is fully committed to fulfilling these requirements. The system has been developed to enable full integration of in-house, industry approved and client specific requirements including Secured by Design and Q-Mark approval on certain window and door systems.

The aims of the QMS are to prevent quality defects or potential quality defects at the earliest stage possible. This in turn improves the overall efficiency of the organisation and assists in the compliance with the annually formulated quality objectives.

The QMS will ensure that all products and services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and customer service.

Senior management will formulate quality objectives annually during management reviews and will ensure the routine monitoring, measurement and achievement of set objectives.



Jamie Bayliss – Managing Director

Date: 4 April 2018